

RED CARPET

s e r v i c e p l a n

At Riccar, "The First Name In Vacuums That Last" is more than a slogan, it's our mission. We build our vacuums to perform exceptionally not only on the day they're purchased, but for years to come. That's why we stand behind the Radiance with a 6 year comprehensive warranty and offer our Red Carpet Service Plan free of charge.

With the Red Carpet Service Plan, you can bring your Radiance back to your Riccar Retailer for a tune-up every other year of the 6 year warranty period to ensure your Radiance is running at optimum performance. At each tune-up, the Riccar retailer will:

- Replace the vacuum bag
- Replace the charcoal and High Flow HEPA filters*
- Give your Radiance a comprehensive cleaning

Your Riccar retailer will also inspect the agitator brush strips, hose, full bag indicator, brushroll jam indicator, floor selector switch, belt, carpet height adjustment, LED headlight and the vacuum's suction and airflow. For these items normal warranty procedures apply in that, items will be replaced at no cost to you if any item is found to be defective. Charges may apply to replace items not covered by the warranty or failures that result from abuse to the vacuum.



Service must be performed every other year within the thirty days preceding or following the anniversary of the date on which you purchased your Radiance in order to keep the Red Carpet Service Plan valid. The Red Carpet Service Plan offers a total of three tune-ups, the first 11-13 months after purchase, the second 35-37 months after purchase and the final tune-up 59-61 months after purchase. If any service date is missed, an immediate cancellation of the Red Carpet Service Plan will result, while the 6 year warranty on your Radiance will remain valid until expiration. The Red Carpet Service Plan is non-transferable and applies only to household use, vacuums used commercially are excluded.

*If you purchase the HEPA Plus upgrade filter, HEPA Plus filters are not replaced free of charge.